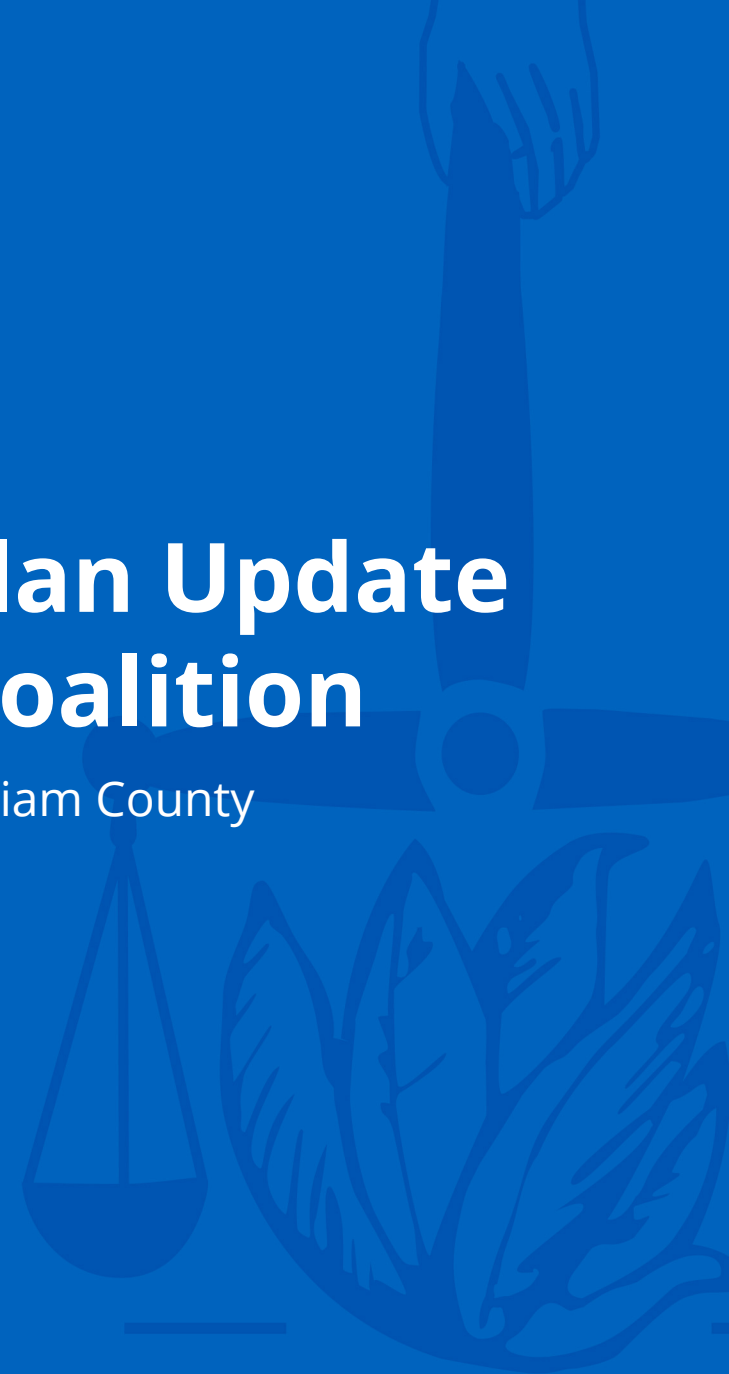# Wellbeing Strategic Plan Update Communitywide Coalition

Human Services in Prince William County
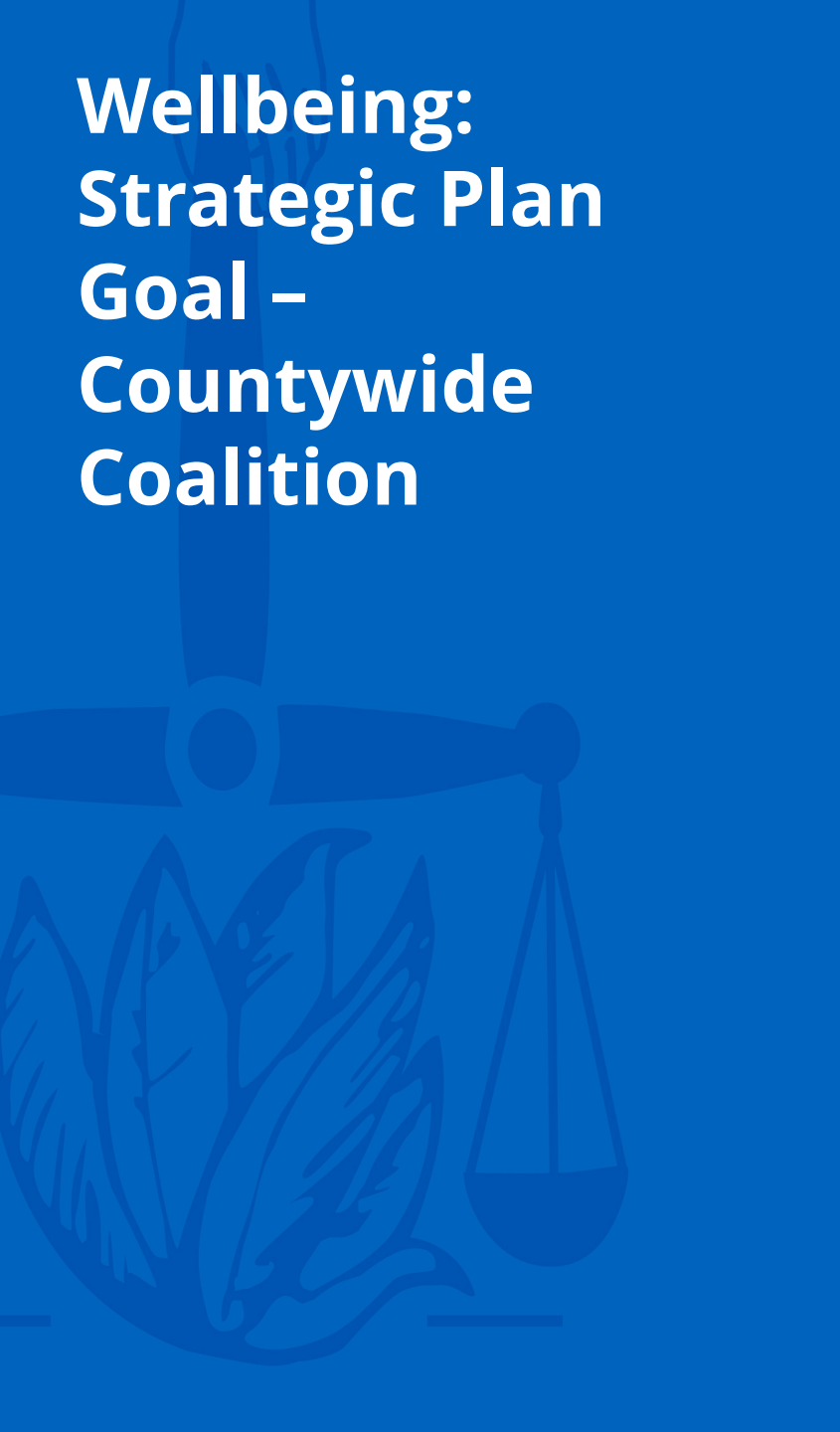
October 16, 2018

Agenda

- Introduction of Planning Team

- Wellbeing Strategic Plan Update Schedule

- Countywide Coalition Outcome Update

- Presentation of Findings from Community Listening Sessions

- Presentation of Framework/Outline of New Coalition (Three Models)

- Review Success Matrix Scores

- Current Coalition Actions & Next Steps

Wellbeing Strategic Plan Update Schedule

- November 20th – Truancy Outcome Update

- November 27th – Homeless Outcome Update

- December 4th – Opioid Update; Diversion Update; CS MH Waiting List Update; & Support to State ID/DD Waiting List Clients

- December 11th – No Wrong Door Human Services Solution Study Update

Wellbeing: Strategic Plan Goal – Countywide Coalition

Increase cooperation and coordination between faith-based, not-for-profit and private sector partnerships to address human service needs, to include a countywide faith-based community coalition.

- Establish a countywide faith- based community coalition to meet identified needs for human services.

Countywide Coalition Outcome Update

- 8 listening tours throughout the community
    - Each district represented plus Leadership Prince William
    - More than 140 people provided input

- General themes from four questions:
    - What are the current human service issues/concerns you are facing?
    - What are your current resource issues/concerns?
    - What are your current communication or data issues/concerns?
    - What would an effective countywide coalition look like?

Findings from Listening Tours: Human -Service Issues/Concerns in the Community

- 4 General Themes:

o Housing
  - ❖ Affordable Housing/Senior Housing
  - ❖ Transitional Housing/Homeless Services

o Training & Education
  - ❖ Cultural Sensitivity/Cultural Services
  - ❖ Literacy/Language
  - ❖ Community & Police Relations

o Human Capital
  - ❖ Employment
  - ❖ Job Training/Underemployment

o Services
  - ❖ Special Needs
  - ❖ Mental Health/Substance Abuse (Beds, Treatment Services)
  - ❖ Transportation (Local)
  - ❖ Immigrant Services
  - ❖ Affordable Healthcare
  - ❖ Re-entry
  - ❖ Youth Development/Childcare
  - ❖ Food/Nutrition
  - ❖ Self Sufficiency

Issues/Concerns for Human Service Organizations

4 General Themes:

- Funding
  - Local/State/Federal

- Staffing & Volunteers Needs
  - Transportation/Childcare
  - Safety/Security
  - Translation/Interpreter Services
  - Education/Training

- Communications
  - Technology/Media

- Administration
  - Space/Supplies
  - Equipment/Programs

Communication Needs

- 3 general themes:
  - Infrastructure
    - ❖ Centralized Database
    - ❖ Centralized Call Center (211)
    - ❖ Up-to-date Information
    - ❖ Technology
      - ▪ Connection/Websites
      - ▪ Email/Call
  - Security
    - ❖ HIPPA/Archaic Laws
    - ❖ Data Protection
  - Coordination
    - ❖ Points of Contact
    - ❖ Non-profits
    - ❖ Faith-based
    - ❖ Government
    - ❖ HOA outreach
    - ❖ Apartment Complexes
    - ❖ Realty – Real Estate
    - ❖ Media
    - ❖ Civic Organizations

Proposed Models

- Coalition for Human Services 2.0
- Faith & Civic Organization
- Government Supported

8 Criteria for Success

- Defined Leadership Structure
  - Board of Directors
  - By-Laws
  - Subcommittees
  - Meeting Schedule
  - Goals/Objectives
- Inclusive/Low Barrier
- Diverse & Shared Goals
  - Equal representation
  - Foster connections
- Communicate Effectively
  - Internally, externally & through all media

- Human Services Directory
  - Assessment
  - Triage
- Data Driven Approach
- Infrastructure
  - Funding
  - Staffing
  - Administration
  - Programs
  - Training
- Advocate & Giving Voice
  - Motivate

Countywide Human Services Coalition

Success Matrix
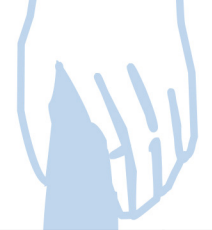
Matrix Key S- Strong Alignment P-Partial Alignment W – Weak Alignment		Defined Leadership Structure	Inclusive/Low Barrier	Diverse & Shared Goals	Communicate Effectively	Human Service Directory	Data Driven Approach	Resource Development	Advocate & Giving Voice	Totals
Human Service Coalition 2.0 Concept	S	13	7	12	8	11	4	3	12	70
	P	2	8	3	7	3	11	11	2	47
	W	0	0	0	0	1	0	1	1	3
Faith and Civic Concept	S	6	9	5	0	0	0	0	4	24
	P	4	2	7	6	4	2	5	6	36
	W	4	1	2	8	10	11	9	3	48
Government Support Concept	S	8	2	1	6	10	9	3	1	40
	P	7	6	5	7	4	4	7	4	44
	W	1	8	10	3	2	3	5	11	43

Nonprofit Model - Coalition for Human Services 2.0

- A 501(c)3 membership organization with a Board of Directors representing various human service sectors, faiths, demographics, and geography

- A paid Executive Director that implements the mission of the organization, coordinates activities, represents membership, manages website and social media, maintains comprehensive database of resources, etc.

- A high level of independence as it will hire its own staff and has the ability to advocate for issues of importance with an independent voice (state and federal level)

- Work will be done by a combination of paid staff and volunteers

- Funded by a combination of county support, membership dues and fundraising

- Flexible revenue options, as the organization could apply for grants, accept tax-deductible donations and provide access to services for a fee

- Independent identity with a recognizable logo and social media presence

Current Coalition for Human Services Actions & Next Steps

Coalition for Human Services (CHS) Actions

- CHS Board Approved moving to Coalition 2.0 on August 27, 2018

- CHS Membership to vote on approving moving to Coalition 2.0 on October 11, 2018

Next Steps

- BOCS Endorsement to Move Forward

- Re-Engaging Community Partners

  - Organization Structure

  - Membership/ Board Structure

  - By-Laws

- Initiating the 501c3 application

Questions